

**MINUTES OF THE
INFRASTRUCTURE AND GENERAL GOVERNMENT APPROPRIATIONS
SUBCOMMITTEE**

Room 445 State Capitol Building
February 3, 2015

Members Present: Sen. Wayne A. Harper, Co-Chair
Rep. Gage Froerer, Co-Chair
Rep. Craig Hall, House Vice Chair
Sen. Lyle W. Hillyard
Sen. David P. Hinkins
Rep. John Knotwell
Sen. Peter C. Knudson
Sen. Karen Mayne
Sen. Kevin T. Van Tassell
Rep. Jacob L. Anderegg
Rep. Brad King
Rep. Justin J. Miller
Rep. Douglas V. Sagers
Rep. Scott D. Sandall
Rep. R. Curt Webb

Members Absent: Sen. J. Stuart Adams

Staff Present: Mr. Steven Allred, Deputy Director
Mr. Brian Wikle, Fiscal Analyst
Dr. Thomas Young, Senior Economist
Ms. Cami Deavila, Secretary

Note: A copy of related materials and an audio recording of the meeting can be found at www.le.utah.gov.

1. Call to Order

Co-Chair Harper called the meeting to order at 8:04 a.m.

2. Department of Technology Services

Brian Wikle, Fiscal Analyst, Office of the Legislative Fiscal Analyst, stated the Department of Technology (DTS) had an overall appropriation of \$3 million. One option for the recommended two percent reduction was \$10,500 from the Chief Information Officer (CIO) line item. The second was \$17,500 from Automated Geographic Reference Center (AGRC). Requests for federal funds have been approved by the Executive Appropriation Committee. There was a request for \$30,000 in non-lapsing authority from the CIO and \$500,000 from the other line item. Mr. Wikle presented Internal Service Funds (ISF) of \$179 million in dedicated credits. The enterprise component of the ISF made up 69 percent and 31 percent was for agency services. There were a total of 107 Full Time Equivalent (FTE) contract employees for FY16. Rep. Miller asked how many contracts the contracted employees represent. Mark Van Orden, State Chief Information Officer, Department of Technology Services, answered about 35-40 from different firms.

Mr. Wikle showed favorable market rate comparisons of DTS rates. It was proposed to eliminate four fees, decrease five fees, add four new fees, and increase 19 fees.

Mr. Van Orden explained the history, responsibilities, and pillars of DTS. Support services included 20,000 desktop computers, over 7,000 mobile devices, 1,100 online services, and over 1,000 internal applications. Average daily data attacks have increased from 50 million to 115 million. An independent audit showed \$127 million savings through the reduction of staff and the consolidation of data centers. Rate changes were due to salary compensation packages.

Rep. Anderegg asked if the rates were still competitive despite the increase and asked about the service survey results. Mr. Van Orden stated rates were still competitive. The survey scored a 4.7 out of 5 rating.

Sen. Van Tassell asked about resetting a password and if there was an email self-service. Mr. Van Orden stated passwords could be reset by calling the help desk. Passwords were required to be changed every 90 days. There was an email self-service help desk.

Sen. Adams asked if services were provided to the Utah Attorney General's Office. Mr. Van Orden stated DTS has provided some, but very little, services.

Mr. Van Orden continued with digital government in Utah statistics and the transparency website. Utah leads the nation in mobile device applications and received an A grade from the Center of Digital Government.

Tim Hastings, Chief Information Security Officer, Department of Technology Services, explained the Security Operations Center which continually looks at threats, criteria, and tools. The State Security Council sets security priorities and objectives with all executive directors. A national survey showed the number of data breaches increased by 62 percent.

Rep. Anderegg asked for clarification that DTS services all State agencies and what was in place to ensure a minimum standard of compliance. Mr. Hastings stated DTS serviced all Executive Branch departments, other agencies have the option to participate. DTS continuously monitored the network and security protocols placed on mobile devices and assets. There was a minimum standard for any agency connected to the DTS network. Rep. Anderegg asked if any agencies doing security on their own were failing to meet the minimum standard. Mr. Hastings answered there would always be risk. Rep. Anderegg asked if there were details about the sensitivity level of data breach increases. Mr. Hastings stated organizations would not likely want to disclose that type of information publically. Mr. Van Orden added that every two years every Executive Branch Agency completed a security assessment conducted by a third party.

Co-chair Harper added there was discussion to create a State Chief Security Information Officer.

Sen. Mayne voiced concern in lag time and that DTS needed to be funded appropriately to act for whatever happened. Mr. Van Orden stated funding was better than the average state, but not as good as the private sector.

Sen. Adams asked if there was a benefit to having the National Security Agency data center located in Utah. Mr. Hastings stated there were benefits from belonging to the Multi State Information Security Sharing and Analysis Center where all participating states coordinate with Homeland Security. The Federal Bureau of Investigation could be called in when needed.

Rep. Hall asked about the comfort level in protecting the Department of Health. Mr. Hastings stated he felt better about measures taken, but there was still much to be done.

Mr. Hastings presented security risks including user mishap and mobile device security. Additional data security improvements included security assessments and data encryption.

Sen. Van Tassell complimented DTS for their accomplishments and good effort.

Mr. Van Orden presented SUCCESS Framework, CIO responsibilities, and AGRC.

Dan Frei, Chief Financial Officer, Department of Technology Services, stated DTS had limited General Funds. The two percent reduction would equal \$10,504 from the CIO office and \$15,683 from AGRC.

Burt Granberg, Director, Automated Geographic Reference Center, stated the Utah Mapping and Information Partnership (UMIP) was a collaborative project among State agencies, local governments, and other public sector partners. Fourteen different agencies shared funding to purchase a State wide high resolution map imagery license. There was a request to increase dedicated credits by \$500,000.

Mr. Van Orden presented how technology could save the State money including residents doing their own work, innovation, and making doing business with the State easier. Savings to the State have been over \$100 million.

3. Department of Technology Services – Internal Service Funds

Mr. Van Orden covered ISFs in the previous presentation.

4. Other Business

MOTION: Sen. Hinkins moved to adjourn.

Co-chair Harper adjourned the meeting at 9:17a.m.