Department of Workforce Services

PATRIOT PATHWAY
SERVICES for VETERANS

UTAH DEPARTMENT OF WORKFORCE SERVICES

GOVERNOR'S VISION FOR UTAH
Utah will lead the nation as the best performing economy.

OUR MISSION
We strengthen Utah's economy by supporting the economic stability and quality of our workforce.

OUR COMMITMENT TO TAXPAYERS
To provide quality, accountable and streamlined services that connect a world-class workforce with employment.

DWS

ESD | UI | WDD

- Eligibility Services Division (ESD)
- Unemployment Insurance Division (UI)
- Workforce Development Division (WDD)

All services available online at jobs.utah.gov

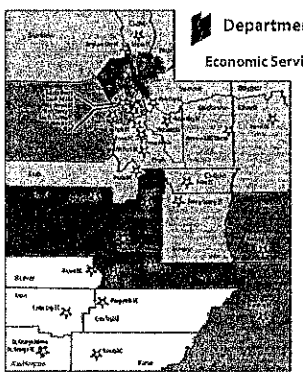
Eligibility Services Division (ESD)

- Medicaid
- Food Stamps
- Financial Assistance
- Child Care

Unemployment Insurance (UI)

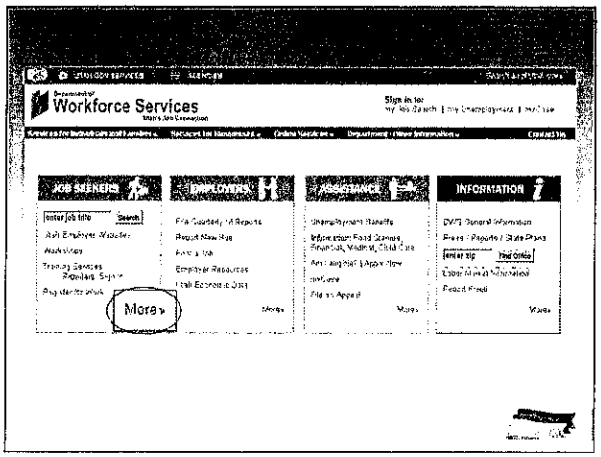
- Manage Contributions
- Collect UI payments from Employers
- Administer UI benefit program for claimants
- Assist in getting claimants back-to-work
- 7,814 Vet UI Claimants July 2011–June 2012

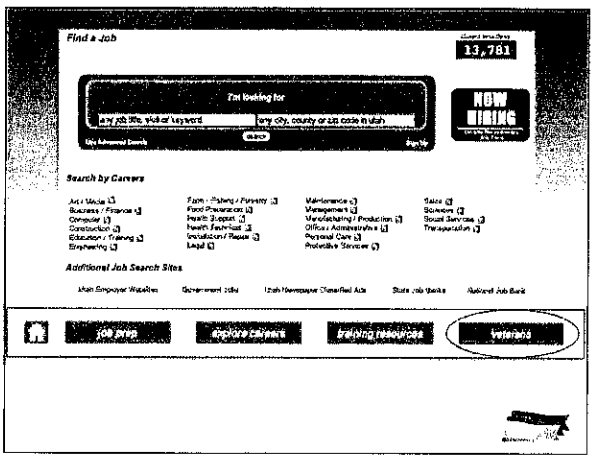
Workforce Development Division (WDD)

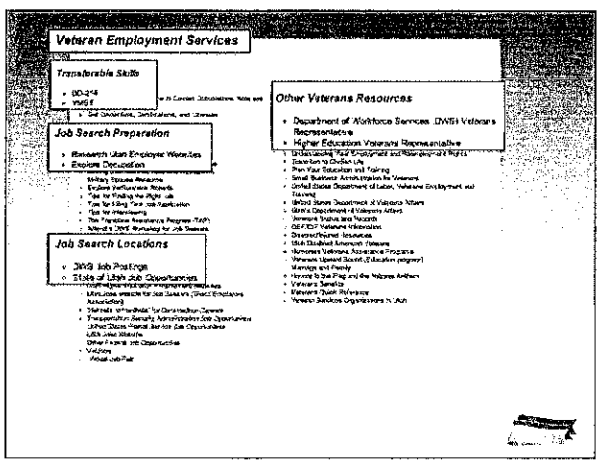


Connecting Our Veterans to Services

- Engage: "Have you or your spouse ever served in the U.S. military?"
- Thank them for their service to our country
- Initiate or update registration for services at jobs.utah.gov
- Connect to appropriate services giving "Priority of Service"
- Inform of Veteran's Representative availability







Veterans Quick Reference Guide

- Armed Forces Information
- Veterans Quick Reference Telephone Numbers
  - Veterans Administration
  - Veteran Service Officers
  - Finance and Other Military Records

Veterans Quick Reference Guide

- Hill AFB
- Veterans Medical Benefits
- VA Health Care Benefits
- VA Home Loans
- Veteran Service Organizations
  - American Legion Department of Utah
  - Disabled American Veterans Department of Utah
  - Veterans of Foreign Wars Department of Utah

Work Ready Evaluation

- Identify Barriers to Employment
- Job search with Technology
- Quality Resumé
- Interviewing Skills
- Networking Skills

Work Ready Evaluation

- Obtaining military records (DD214)
- National Archives
- Translating military experience and training
  - www.onetonline.org/crosswalk/moc
  - www.mynextmove.org/vets

Job Prep Services

- Employment Center Workshops
- Online Workshops
- Job Clubs
- Labs (Resumé, Interviewing, LinkedIn)
- Job Coaches

Case Management

- Complete Assessment
- Employment Plan Development
- Ongoing Support
- Follow Up After Employment

Job Prep Services

- Training Services
  - Occupations in Demand—Targeted Industries
  - Workforce Investment Act
    - Adult
    - Dislocated Worker
    - Trade Act
    - Youth Services

Training Services

- On-the-Job Training
- Short-Term Skills Based Training
- Apprenticeship
- Certification Programs
- Associate and Other Post-Secondary
- Occupations for Training

Ace Program

ACE

Accelerated Credentialing to Employment

Initiative of Governor Gary R. Herbert

Accelerated Credentialing to Employment

- Identify military service training/MOS and experience and crosswalk to civilian occupational skills. Assess skill and training needs.
- Partner with Higher Education to explore receiving college credit for service training and experience.
- Apply training and experience toward trade certification or licensing.

Accelerated Credentialing to Employment

- Interested in pursuing a license or certificate associated with their Military Occupational Specialty (MOS), Additional Skill Identifier (ASI) or other technical training
- Recertifying in a civilian career path
- Pursuing a new career path that could be advanced via a certification or license
- Interested in completing basic education

Education

- Assist with temporary employment or other support services needed while attending class.
- Identifying potential fields of interest that prior current skills/training will enhance
- Provide comparison of educational institutions that give credit to service members based on training
- Connecting service members to Utah's licensing certification agencies upon completion of desired degree/certificate
- Working with higher education on transferring of skills gained through military service

Target Audience

- National Guard
- Reservists
- Spouses
- Veterans

Vocations

- ACE assists with licensing and certifications
- Short to moderate programs aimed at putting service members into higher wage jobs
- ACE connects with ATC's, technical collages and vocational programs
- Provide pathway for the service member to gain certification/license or degree utilizing various services

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- The ACE program is based on conducting outreach to facilitate the program.
- Working with the area DVOP to assist all service members with all services to ensure widest service coverage.
- Creating referrals, follow up, partnership with employers and higher education
- Job placement

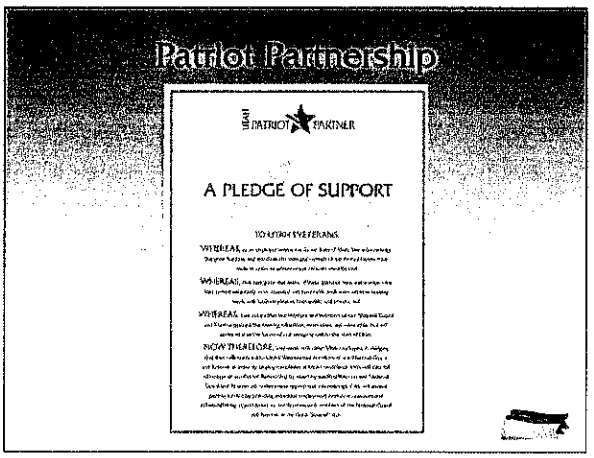
Job Matching

- Labor Exchange (Employer Job Orders)
- Priority of Service
- Targeted Industries
- Targeted Employers (FCJL)
- Quality Job Referrals

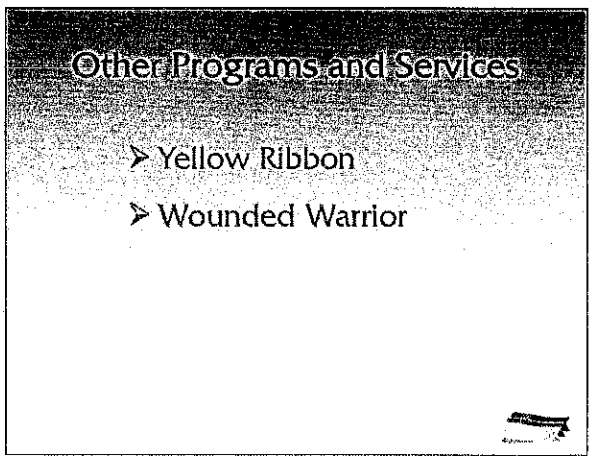
Job Connecting

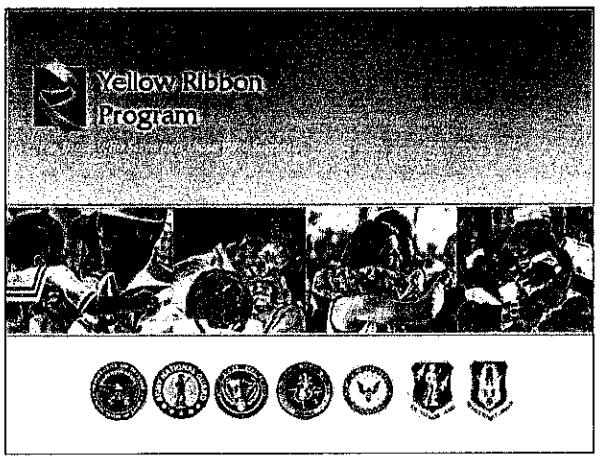
- Job Development
- Hiring Incentives
- Tax Credits
- Bonding
- Job Fairs
  - Hiring Our Heroes

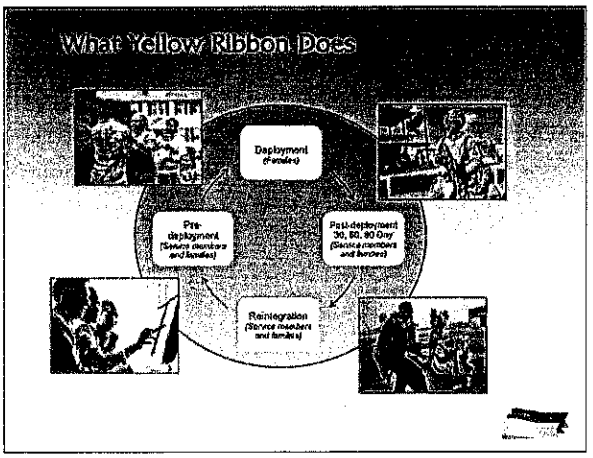
U.S. CHAMBER OF COMMERCE
HIRING OUR HEROES
2012 Hiring Our Heroes – Salt Lake City, UT
South Towne Exposition Center
9575 South State Street, Sandy, UT
November 8, 2012
11:00 AM to 3:00 PM
Join us November 8th, 2012 from 11:00 AM to 3:00 PM, for a job fair for veteran job seekers, active duty military members, Guard and Reserve members, and military spouses, in the South Towne Expo Center, 9575 S. State Street, Sandy, UT. This event will be a one-of-a-kind FREE hiring fair for both employers and job seekers.
EMPLOYERS
JOB SEEKERS

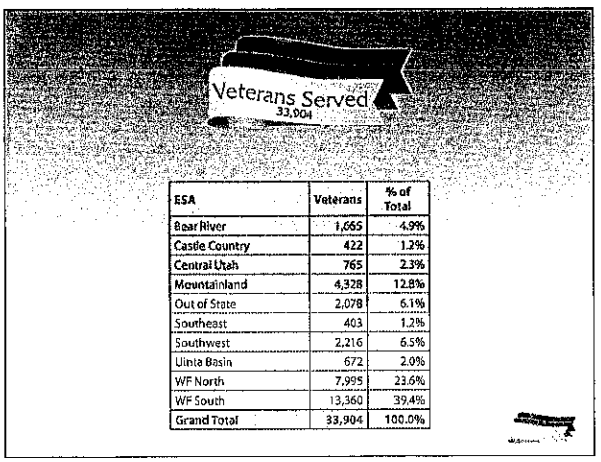

Patriot Partnership
PATRIOT PARTNER
A PLEDGE OF SUPPORT

Say thanks...
by pledging your support
Join with other Utah employers
BE A UTAH PATRIOT PARTNER
PATRIOT PARTNER
Why participate?
CLICK today for more information!
jobs.utah.gov

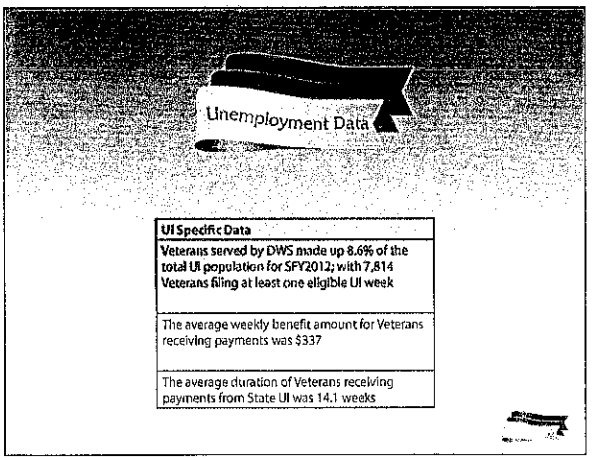

Other Programs and Services
Yellow Ribbon
Wounded Warrior







ESA	Veterans	% of Total
Bear River	1,665	4.9%
Castle Country	422	1.2%
Central Utah	765	2.3%
Mountainland	4,328	12.8%
Out of State	2,078	6.1%
Southeast	403	1.2%
Southwest	2,216	6.5%
Uinta Basin	672	2.0%
WF North	7,995	23.6%
WF South	13,360	39.4%
Grand Total	33,904	100.0%



UI Specific Data
Veterans served by DWS made up 8.6% of the total UI population for SFY2012; with 7,814 Veterans filing at least one eligible UI week
The average weekly benefit amount for Veterans receiving payments was $337
The average duration of Veterans receiving payments from State UI was 14.1 weeks

National Origin

National Origin*	Veterans	% of Total
American Indian	848	2.5%
Asian	369	1.1%
Black	1,118	3.3%
Pacific Islander	328	1.0%
Unknown	1,576	4.6%
White	29,665	87.5%
Grand Total	**33,904**	**100.0%**

*Hispanic and non-Hispanic is categorized as an ethnicity, not a race or national origin.

Gender

Gender	Count of Veterans	% of Total	Average Age
Female	9591	28.3%	38
Male	24227	71.5%	46
Unidentified	86	0.3%	45
Grand Total	33904	100.0%	43

Programs/Services Provided

DWS Program/Service	Count of Veterans	% of Total
UI	7814	23.05%
Financial	1596	4.71%
Child Care	1325	3.91%
Food Stamps	12192	35.96%
Medical	7405	21.84%
Training	1205	3.55%

NOTE: The **Count of Veterans** includes individuals who received at least one benefit from the stated program or service any time between July 2011 and June 2012. The **% of Total** is provided as a percentage of all Veterans served in any way by DWS during the time period provided (grand total 33,904).

Work Opportunity Tax Credits

WOTC July 2011-June 2012
235 Certifications
2,400 Regular veterans
4,800 Disabled veterans

Placements

Vet Placements
2,446
8,119
1,123
11,688

Receiving Case Management

UWORKS Service Level	Count of Veterans	% of Total
Intensive	4804	14.17%
Mediated	20313	59.91%
Self Service	4052	11.95%
None	4735	13.97%
Grand Total	33904	100.00%

"We can do better, we can do more and much needs to be done."

Questions?